

Image Clipping and retouching for a **Canada Based Company**



CASE STUDY

Abstract

The client shoots an array of subjects including, but not limited to, Electronic devices, Fashion trends and other products. These photographs need to be clipped and retouched in a unique way within a short TAT within the specified quality.

Being particular about conformity to a unique style of work client was on the lookout for a suitable company that could deliver projects according to their working style and can can share the growing workload with regards to image clipping, retouching and editing.

Challenges

- Complexity based pricing & Dedicated team
- Guaranteeing 98% quality output
- Ensuring a quick turnaround time by providing 24x7 assistance
- Adding adequate resources were deployed to meet the workload and the turnaround time
- Deploying skilled resources as per customer requirements
- Assigning a customer relations executive to handle all client queries

Approach

The customer requirement was almost all the image editing services. We will came to know about the service requirements only When we receive the instructions during the image upload time. Toggling resources were bit difficult as the customer requires the work to be executed in 4 Hour TAT.

Benefits

- Operational cost reduced upto 50%
- Timely updations of products in website.
- Shifted concentration more into photography

Customer - Aleading online retailer

Industry : Online retailers

Geography : Canada







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